

# SMS – Culture Assessment

**Safety Culture is the key to an effective SMS.**

## What is it?

Safety culture is a set of values and attitudes with respect to safety held by every individual within your organization. An organization with a good safety culture will make safety a top priority in everything they do. A safety culture assessment provides you with an idea of what your organization thinks and feels with respect to safety.

## Why do it?

A safety culture assessment provides you with a site-specific cultural baseline that can be used to focus training, development and implementation of your organization's SMS.

## Why chose ISR?

Safety culture is one of the prime building blocks upon which SMS is founded. ISR can help you understand safety culture and assess your organization's safety culture. Our experience includes:

- Determination of the safety culture baseline for all part 139 airports in the United States of America.
- Administration and analysis of a safety culture survey for Canada's Civil Aviation Authority.
- Assessment of the safety culture for the nuclear regulatory body of the Canadian military.
- Development, administration, and analysis of a safety culture assessment for the Civil Aviation Authority of Kuwait.



A safety culture assessment is more than just a survey. Some of the steps to perform a safety culture assessment may include:

- Development of key cultural indicators
- Document review
- Site visits
- Interviews
- Development of a survey (can be paper or web based)
- Analysis (often statistical) of the results
- A final report that will describe, in detail, the state of your organization's safety culture