



## Development of and SMS and HSE program and training for Air Service

Air Service is an airline based in Libreville, Gabon. It was established in 1965 and offers scheduled flights and passenger charter services in West Africa. Air Service offers both domestic and international flights to destinations such as Franceville, Port-Gentil, Brazzaville, Douala, Pointe-Noire, Sao Tome and N'Djamena. This commercial air carrier performs a wide range of services for the oil industry, such as Shell.

### Services:

ISR travelled to Gabon to assist Air Service with the preparation of their submission to Shell to demonstrate compliance with Shell's SMS requirements.

ISR's team performed a gap analysis of the airline and developed an implementation plan.



ISR also developed a SMS manual that met Shell's requirements in that the manual covered the requirements of SMS as well as those of occupational health and safety and the protection of the environment.

Finally, to assist Air Service in understanding the upcoming Shell SMS requirements, ISR delivered introductory indoctrination and specialized SMS training to selected staff. Participants obtained a set of tools and activities to help with the development, implementation and assessment of their SMS.