

# Safety Management Systems



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## SMS Gap Analysis, Manual and Implementation Plan for the Jacksonville Aviation Authority (JAA)

The JAA owns and manages the Jacksonville Airport System. The Jacksonville Airport System is a diversified airport system that serves the commercial, business and recreational aviation needs of the City of Jacksonville, Northeast Florida and Southeast Georgia



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### Services:



The Jacksonville International Airport (JAX) participated in a pilot program sponsored by the Federal Aviation Administration (FAA) to evaluate the implementation of Safety Management Systems (SMS) for 14 C.F.R. Part 139 airports.

ISR, in conjunction with Applied Research Associates (ARA), performed a gap analysis of JAX and conducted a workshop with key airport staff to verify the best approach to implement the required SMS processes. As a result, the team developed an implementation plan and SMS manual for JAX as part of this FAA initiative.



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